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Nursing Home Quality Essentials Spotlight: Infection Prevention

Infection Prevention: Transforming Rounds into Effective Action

Tuesday, December 17, 2024

Mariah Payne, MSN, RN, LTC-CIP, Senior Quality Improvement Facilitator



WE'RE BACK!

NURSING HOME QUALITY ESSENTIALS



SPOTLIGHT: INFECTION PREVENTION

Tuesdays & Thursdays | 11 a.m. MT / Noon CT

As part of a contract extension from CMS, we're thrilled to relaunch Nursing Home Quality Essentials, focusing on infection prevention and control!

Join us twice a week for engaging 30-minute sessions tailored for long-term care providers. Each session will spotlight a new aspect of infection prevention, with actionable insights and strategies to integrate directly into daily practices.

Topics may include vaccines, healthcare-acquired infections, rehospitalizations, NHSN reporting, health literacy and more — each aimed at enhancing your infection prevention efforts.

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Before We Begin

- Be sure to add qiconnect@telligen.com to your trusted list of email contacts
 - If you unsubscribe, you'll miss out on every communication we share
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Objectives

- Discuss the importance of Infection Prevention and Control (IPC) Rounding
- Demonstrate how to turn IPC interventions into effective actions
- Review common challenges and solutions in IPC rounding
- Identify proactive approaches to infection prevention compliance



Purpose

- Assessing the facility's everyday environment
- Monitoring
 - Staff practices
 - Patient care
- Opportunity for action
 - Provide real-time feedback
 - Identify gaps for in-services and training
 - Onboarding

Polling Question

What kind of rounding do you do?

- A. Hand hygiene
- B. PPE
- C. Environmental cleaning and disinfection
- D. Waste disposal
- E. Antibiotic stewardship
- F. All of the above

Interventions into Action

- Effective communication
- Clear protocols and guidelines
- Training and education
- Positive reinforcement



Strategies for Adherence

- Leadership engagement
- Audit and feedback
- “Just Culture”
- Incentives



<https://www.ahrq.gov/patientsafety/settings/hospital/candor/modules/notes2.html>

<https://psnet.ahrq.gov/perspective/making-just-culture-reality-one-organizations-approach>

<https://www.centerforpatientsafety.org/just-accountable-culture>

IPC Rounding Tools

- Checklists and standardized forms
- Surveillance systems
- Dashboards



Infection Prevention and Control Rounding Tool

Contents

- Facility Entry Process.....
- Resident, Visitor, Staff and Vendors
- Therapy/Activities/Shower Room/Hopper/Laundry Room/Other.....
- COVID-19 Positive Area
- Dining Room/Communal Dining.....
- Environmental Services
- Staff Break Rooms
- Hand Hygiene
- Personal Protective Equipment (PPE).....
- Immunization Program.....
- Infection Prevention and Control Training
- General Infection Prevention and Control Resources
- Resident Care Area Resources.....

Facility Entry Process

Key Questions	Yes	No	Not Observed	Summary of Observation	Improvement Activities Recommended and Key References
Does the facility have a process to encourage visitors not to enter if they are feeling ill?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Consider posting signs at entry for COVID-19 at all times, regardless of outbreak status to

Resident, Visitor, Staff & Vendors

Key Questions	Yes	No	Not Observed	Summary of Observation	Improvement Activities Recommended and Key References
Is there a process in place to communicate and educate residents by using infection control practices?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Is education related to COVID-19. Vaccinations offered to residents and staff?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Consider education for residents and outside entities such as Duet as well.

Hand Hygiene

Key Questions	Yes	No	Not Observed	Summary of Observation	Improvement Activities Recommended and Key References
Does the facility have a hand hygiene program?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Are individuals performing hand hygiene?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Has the facility prominently displayed hand hygiene (HH) information throughout facility?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Consider placing signs at sinks to promote HH or where ABHRs can be found on counters or in halls prompting use.

COVID-19 Positive Area

Key Questions	Yes	No	Not Observed	Summary of Observation	Improvement Activities Recommended and Key References
Does the facility have a designated COVID-19 positive area?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Are positive residents in a completely dedicated COVID-19 area (e.g., in a room alone or in a room with other COVID-19 positive residents)?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		QSO-23-13-ALL Memo Interim Infection Prevention and Control

Dining Room/Communal Dining

Key Questions	Yes	No	Not Observed	Summary of Observation	Improvement Activities Recommended
Are chairs at the dining tables overly crowded?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Does the facility have an ice making machine?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Ice Machines Maintenance Resource Ice Machine Checklist
If yes, who is responsible for cleaning and maintenance of the ice machine?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Is there a process for communal dining?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
(Is hand hygiene offered? Who cleans the dining room? Is there a process to monitor compliance with IPC practices in the dining area?)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Is hand hygiene offered to residents that may eat meals in their room?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
If yes, is there a process to confirm compliance?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
Is hand hygiene readily available – ABHRs, sinks with soap and water?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		Consider placing signage at the tables prompting hand hygiene. If signage is posted, consider an audit check or a feedback system to monitor new hand hygiene intervention compliance.



Question

What is a barrier that you have encountered when you implemented a new infection control intervention?



Overcoming Challenges

- Staff resistance to change
 - “...But what I do is already working...”
- Limited time for regular rounding
- Resource constraints
- Accountability
- Providing sufficient training and ongoing support
- Incorporate rounding into routine clinical practice
- Engaging multidisciplinary teams in the process

Impact: How do we track success

SMART Goal

- Decrease in infection rates
 - E.g., MRSA, *C diff*, COVID-19, wounds
- Compliance rates
 - E.g., hand hygiene, PPE, EVS cleaning



Success Story



Success Story Cont'd: Ways for Fun communication

*T'was the night before Thanksgiving
When all through Restmor
Not a sniffle was sniffing
Congested coughs, nor.
The noses were picked
By the IP with care
And no sign of COVID
Was found anywhere.
The staff were all joyful.
No masks to be worn!
From their smiling faces
The masks had been torn.*

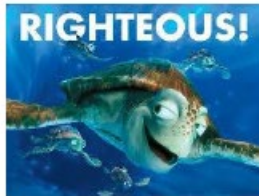
*The outbreak had ended!
The community rejoiced!
Happiness had finally
Returned to their voice.
And so, until the morrow
One thing still stands
Please,
very often
Wash Your Hands!*

Apostolic
Christian
Restmor



That's right!

The tank is clean, and we are out of masks!!



All COVID cases have recovered, and we have gone 14 days without a new case.

Masks are no longer required –But Hand Hygiene IS!



Make it a great day!

COVID-19 Update from Infection Preventionist to staff







> Questions?

Contact Us



- General Inquiries | QIConnect@telligen.com
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Thursday, December 19, 2024

Ensuring Resident Safety: Facility Assessment and COVID-19 Preparedness

Tuesday, December 24, 2024

Reducing COVID-19 Related Pneumonia: Pneumococcal Vaccine Guidelines Made Simple

Thursday, December 26, 2024

Health Literacy, Viruses and Vaccines

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